

**The Reserve Bank of India - Integrated Ombudsman Scheme – July 01, 2026**

The details of the Principal Nodal Officer of the Company as per Reserve Bank of India's Integrated Ombudsman Scheme dated July 01, 2026 are given below:

**Mr. Suresh M – Principal Nodal Officer**

IIFL Finance Limited,  
Sun Infotech Park, Road No 16 V, Plot No. B- 23  
MIDC Wagle Industrial Estate, Thane 400604  
Contact No: +91 22-41035099  
Email: [pmo@iifl.com](mailto:pmo@iifl.com)

**Steps if Grievance not addressed.**

If your complaint/concern is not redressed within a period of 30 days, you can lodge a complaint on RBI CMS portal - <https://cms.rbi.org.in> or reach them on the following e-mail id - [crpc@rbi.org.in](mailto:crpc@rbi.org.in) Or send your complaint form to the below mentioned address:

Centralised Receipt and Processing Centre,  
Reserve Bank of India, 4th Floor,  
Sector 17,  
Chandigarh – 160017